

**Terms and Conditions :**

We ask for the balance of the tariff six weeks prior to your arrival date.

Non-payment of the balance will be taken as cancellation.

For bookings made within one month of your arrival date we ask for the full payment.

If you require cancelling a reservation for any reason please notify us by telephone as soon as possible on 07917 178113.

If we are able to re-let the property you will be reimbursed in full less the sum of £25 for administration costs.

If we are unable to re-let the property, cancellation costs shall be incurred as follows:

- More than 4 weeks before arrival due date, your deposit shall be forfeited.
- Less than 4 weeks before arrival due date, you will be liable to pay the full cost of rental (deposit and balance).

We strongly recommend that you protect yourself against unforeseen events by taking out suitable holiday/cancellation insurance.

In case of ferry/plane disruptions due to bad weather or any other reason we cannot be held responsible for late or non-arrival at the property and no refunds can be provided.

The house will be ready from 4 pm on the day of arrival and guests are politely requested to vacate the property by 10am on the day of departure.

The property should be left in the same condition as on arrival (clean and tidy).

All necessary cleaning products and utensils are supplied.

Any damage/breakages should be reported before departure in order that these can be rectified for the next guests.

In certain circumstances, losses or damages may be charged in full.

We regret that we are unable to accommodate pets.

For the comfort of all guests the house is non-smoking. We ask that guests wishing to smoke step outside to do so.